

développez les compétences de vos collaborateurs

| | PACIFIC | MERCHANTS | TRISKELION | ECHO | 2100 | AQUA | CHRISTMAS | SAHARA | CHOCOLATE | IDEA | S.O.S. | KAOS |
|-----------------------------|---------|-----------|------------|------|------|------|-----------|--------|-----------|------|--------|------|
| 1. Apprentissage continu | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 2. Assertivité | | | | | | ✓ | ✓ | ✓ | | | ✓ | ✓ |
| 3. Confiance en soi | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 4. Maîtrise de soi | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 5. Conscience de soi | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 6. Recherche d'informations | ✓ | ✓ | ✓ | ✓ | ✓ | | | | | ✓ | | |
| 7. Coaching | ✓ | | | ✓ | ✓ | ✓ | | ✓ | | | ✓ | ✓ |
| 8. Communication efficace | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 9. Organisation | | | | | | ✓ | ✓ | ✓ | | | | ✓ |
| 10. Empathie | | | | | | ✓ | ✓ | | ✓ | | ✓ | ✓ |
| 11. Équilibre | ✓ | | ✓ | | | | | | | | ✓ | ✓ |
| 12. Concentration | ✓ | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ |
| 13. Flexibilité | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 14. Gestion du changement | ✓ | | ✓ | | | ✓ | ✓ | ✓ | | ✓ | ✓ | |
| 15. Gestion des conflits | ✓ | ✓ | | | ✓ | ✓ | ✓ | | | | | ✓ |

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|------------------------------------|---------|-----------|------------|------|------|------|-----------|--------|-----------|------|--------|------|
| 16. Impact et influence | ✓ | ✓ | | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 17. Initiative | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ |
| 18. Innovation et créativité | ✓ | ✓ | ✓ | | ✓ | | | | | ✓ | | |
| 19. Intégrité | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | | | ✓ | ✓ |
| 20. Leadership | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 21. Négociation | ✓ | ✓ | | | ✓ | | | | ✓ | | | ✓ |
| 22. Orientation vers les résultats | ✓ | ✓ | ✓ | ✓ | | ✓ | | ✓ | ✓ | ✓ | | ✓ |
| 23. Pensée analytique | ✓ | ✓ | | ✓ | | | | | | ✓ | ✓ | ✓ |
| 24. Planification | ✓ | ✓ | ✓ | ✓ | | | | ✓ | | ✓ | | |
| 25. Relations interpersonnelles | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 26. Résolution de problèmes | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 27. Résistance à la pression | ✓ | ✓ | ✓ | | ✓ | | ✓ | | | | ✓ | ✓ |
| 28. Prise de décisions | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| 29. Travail en équipe | ✓ | | ✓ | | | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ |
| 30. Service clients | ✓ | ✓ | | | ✓ | | ✓ | | | | | |