

develop the skills of your employees

	PACIFIC	MERCHANTS	TRISKELION	ECHO	2100	AQUA	CHRISTMAS	SAHARA	CHOCOLATE	IDEA	S.O.S.	KAOS
1. Continuous learning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2. Assertiveness						✓	✓	✓			✓	✓
3. Self-confidence	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
4. Self-control	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5. Self-awareness	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
6. Information sourcing	✓	✓	✓	✓	✓					✓		
7. Coaching	✓			✓	✓	✓		✓			✓	✓
8. Effective communication	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
9. Organization						✓	✓	✓				✓
10. Empathy						✓	✓		✓		✓	✓
11. Work-life balance	✓		✓								✓	✓
12. Focus	✓	✓	✓			✓	✓	✓	✓	✓		✓
13. Flexibility	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
14. Change management	✓		✓			✓	✓	✓		✓	✓	
15. Conflict management	✓	✓			✓	✓	✓					✓

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16. Impact and influence	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓
17. Initiative	✓	✓	✓		✓	✓	✓	✓	✓	✓		✓
18. Innovation and creativity	✓	✓	✓		✓					✓		
19. Integrity	✓	✓	✓	✓	✓	✓	✓				✓	✓
20. Leadership	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
21. Negotiation	✓	✓			✓				✓			✓
22. Results-orientation	✓	✓	✓	✓		✓		✓	✓	✓		✓
23. Analytical thinking	✓	✓		✓						✓	✓	✓
24. Planning	✓	✓	✓	✓				✓		✓		
25. Relationship building						✓	✓	✓	✓	✓	✓	✓
26. Problem solving	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
27. Stress management	✓	✓	✓		✓		✓				✓	✓
28. Decision-making	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
29. Teamwork	✓		✓			✓	✓	✓		✓	✓	✓
30. Customer service	✓	✓			✓		✓					